

**Pao Yue-kong Library  
Hong Kong Polytechnic University**

**Result of Mini-survey on Library Collection  
(5 – 16 October 2009)**

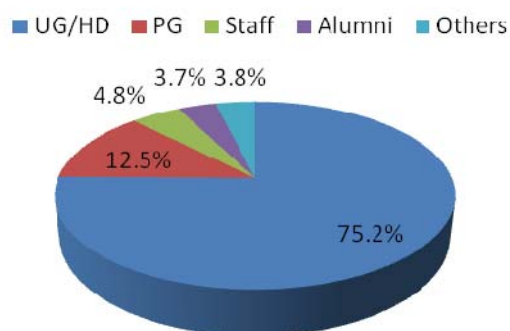
The purpose of this mini-survey is to assess to what extent titles in demand by our users are owned by the Library.

From 5 to 16 October 2009, a total of 693 users were interviewed in the Library by random sampling and 601 valid responses were collected (approximately 86.7% response rate). The number of titles required by the respondents, the number of owned required title and special comments on the Library Collection were recorded.

**Part A: General Findings**

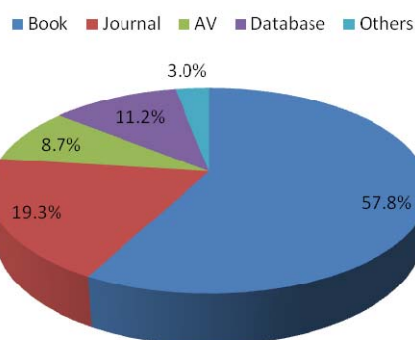
**1. Respondents' particulars:**

Type	Number	Percentage
UG/HD	452	75.2%
PG	75	12.5%
Staff	29	4.8%
Alumni	22	3.7%
Other users	23	3.8%
<b>Total</b>	<b>601</b>	<b>100%</b>



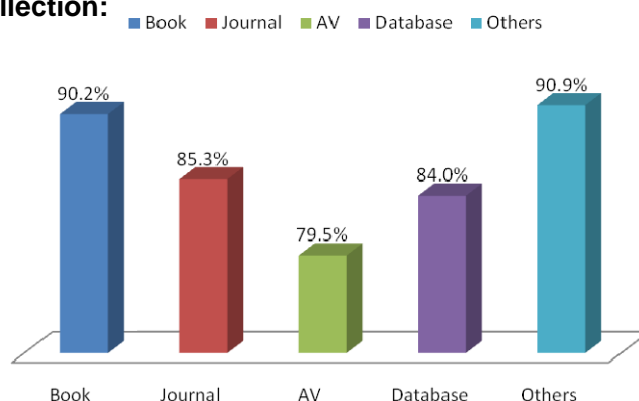
**2. Breakdown of required titles by material types:**

Type	Number	Percentage
Book	1483	57.8%
Journal	495	19.3%
Database	288	11.2%
AV	224	8.7%
Others	77	3.0%
<b>Total</b>	<b>2567</b>	<b>100%</b>



**3. Percentage of required titles available in Library collection:**

Type	Available titles	Percentage
Book	1338	90.2%
Journal	422	85.3%
Database	242	84.0%
AV	178	79.5%
Others	70	90.9%
<b>Total</b>	<b>2250</b>	<b>87.7%</b>



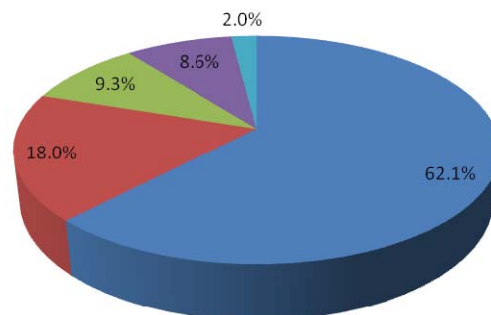
**Part B: Results by Patron Types**

**1. Undergraduates/ Higher Diploma students**

■ Book ■ Journal ■ AV ■ Database ■ Other

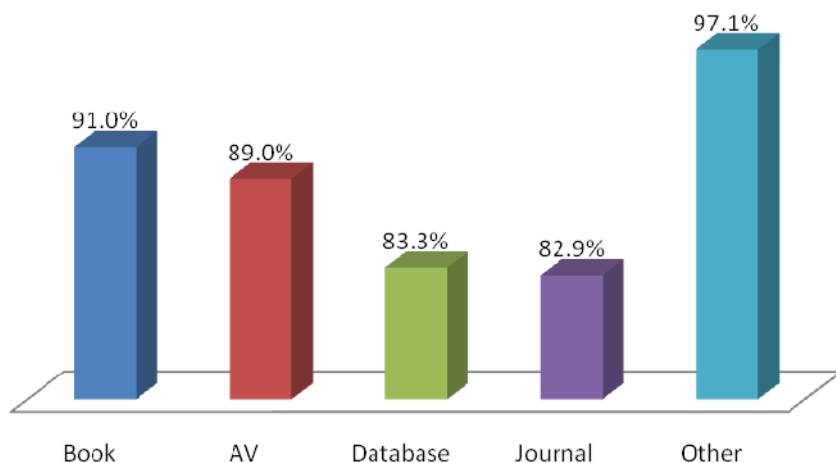
**1.1 Allocation of required resources**

	Required titles	Percentage
Book	1087	62.1%
Journal	315	18.0%
AV	163	9.3%
Database	150	8.6%
Other	35	2.0%
<b>Total</b>	<b>1750</b>	<b>100%</b>



**1.2 Availability of required titles by resource type (in descending order)**

	Available titles	Required titles	Percentage of available titles
Book	989	1087	91.0%
AV	145	163	89.0%
Database	125	150	83.3%
Journal	261	315	82.9%
Other	34	35	97.1%
<b>Total</b>	<b>1554</b>	<b>1750</b>	<b>88.7%</b>

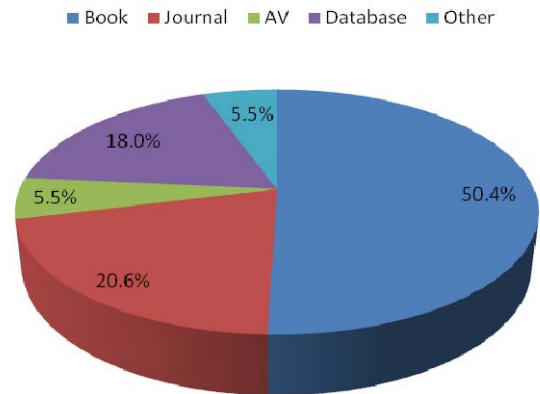


**Part B: Results by Patron Types**

**2. Postgraduates**

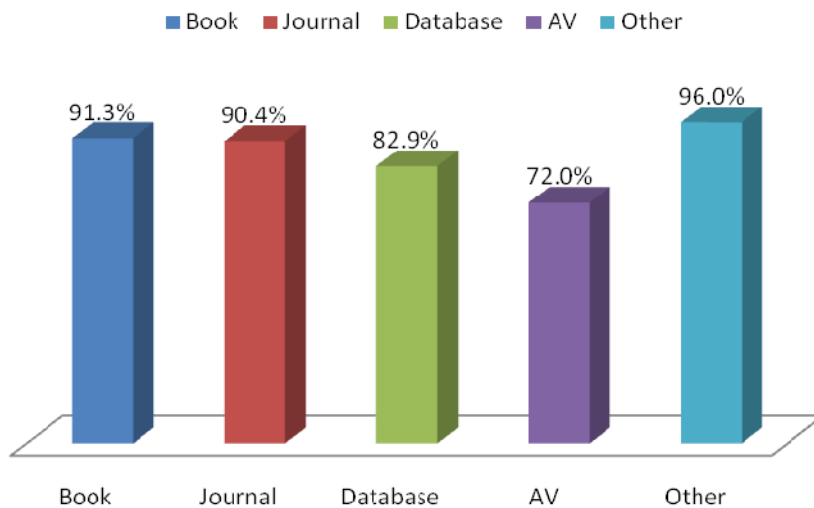
**2.1 Allocation of required resources**

	Required titles	Percentage
Book	230	50.4%
Journal	94	20.6%
Database	82	18.0%
AV	25	5.5%
Other	25	5.5%
<b>Total</b>	<b>456</b>	<b>100%</b>



**2.2 Availability of required titles by resource type (in descending order)**

	Available titles	Required titles	Percentage of available titles
Book	210	230	91.3%
Journal	85	94	90.4%
Database	68	82	82.9%
AV	18	25	72.0%
Other	24	25	96.0%
<b>Total</b>	<b>405</b>	<b>456</b>	<b>86.5%</b>

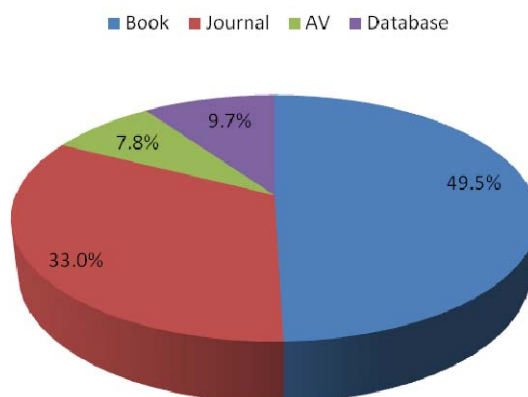


## Part B: Results by Patron Types

### 3. Staff

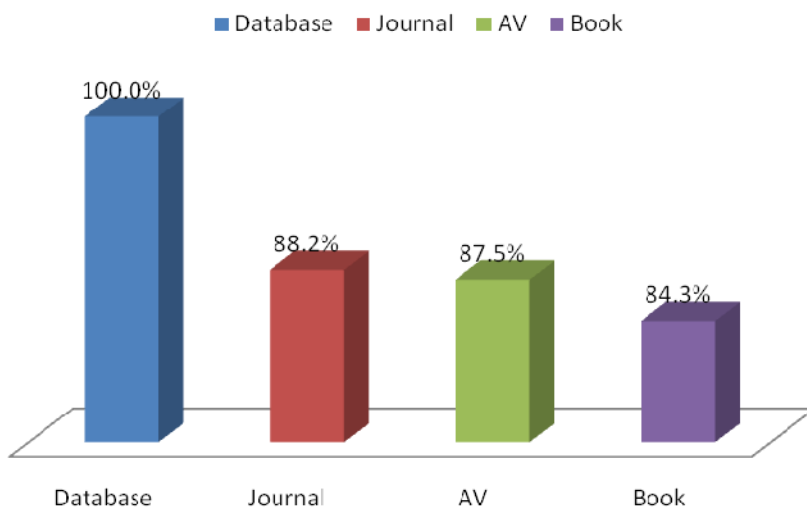
#### 3.1 Allocation of required resources

	Required title	Percentage
Book	51	49.5%
Journal	34	33.0%
Database	10	9.7%
AV	8	7.8%
Other	0	0.0%
<b>Total</b>	<b>103</b>	<b>100%</b>



#### 3.2 Availability of required titles by resource type (in descending order)

	Available titles	Required titles	Percentage of available titles
Database	10	10	100.0%
Journal	30	34	88.2%
AV	7	8	87.5%
Book	43	51	84.3%
Other	0	0	-
<b>Total</b>	<b>90</b>	<b>103</b>	<b>90.0%</b>

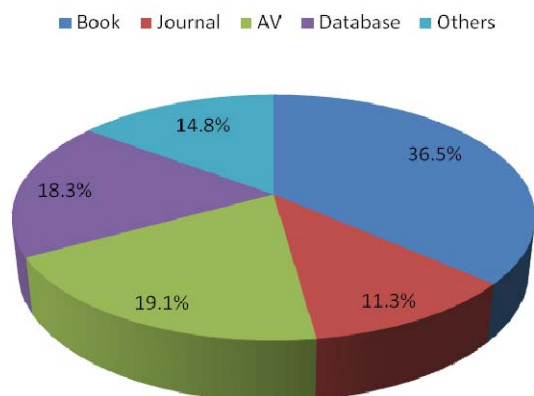


**Part B: Results by Patron Types**

**4. Alumni**

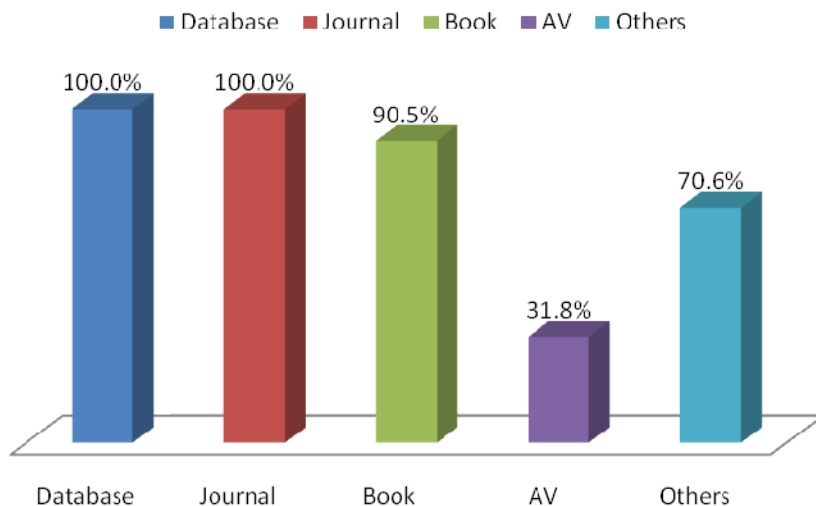
**4.1 Allocation of required resources**

	Required titles	Percentage
Book	42	36.5%
AV	22	19.1%
Database	21	18.3%
Journal	13	11.3%
Others	17	14.8%
<b>Total</b>	<b>115</b>	<b>100%</b>



**4.2 Availability of required titles by resource type (in descending order)**

	Available titles	Required titles	Percentage of available titles
Database	21	21	100.0%
Journal	13	13	100.0%
Book	38	42	90.5%
AV	7	22	31.8%
Others	12	17	70.6%
<b>Total</b>	<b>91</b>	<b>115</b>	<b>78.6%</b>

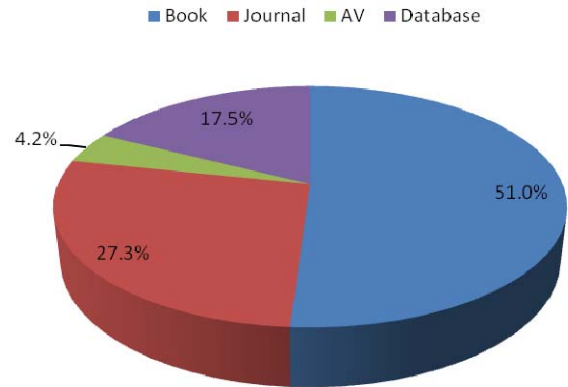


**Part B: Results by Patron Types**

**5. Other Users (including JULAC users, privileged card holders, associate degree students, etc.)**

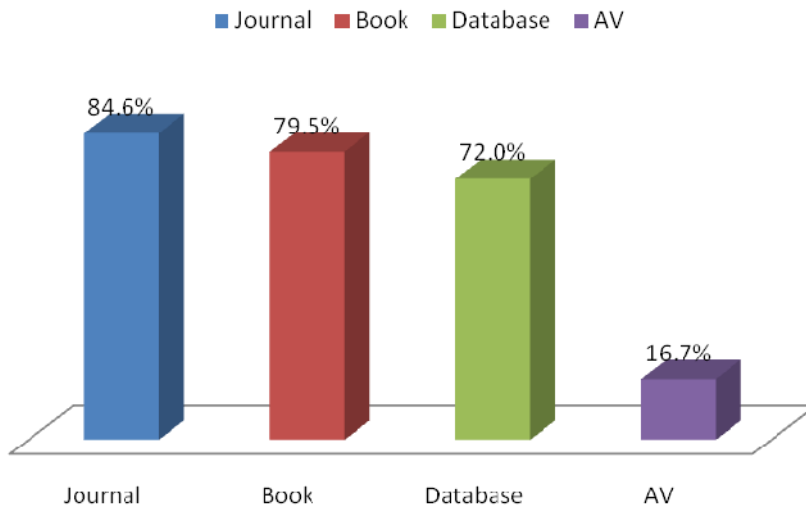
**5.1 Allocation of required resources**

	Required title	Percentage
Book	73	51.0%
Journal	39	27.3%
Database	25	17.5%
AV	6	4.2%
Other	0	0.0%
<b>Total</b>	<b>143</b>	<b>100%</b>



**5.2 Availability of required titles by resource type (in descending order)**

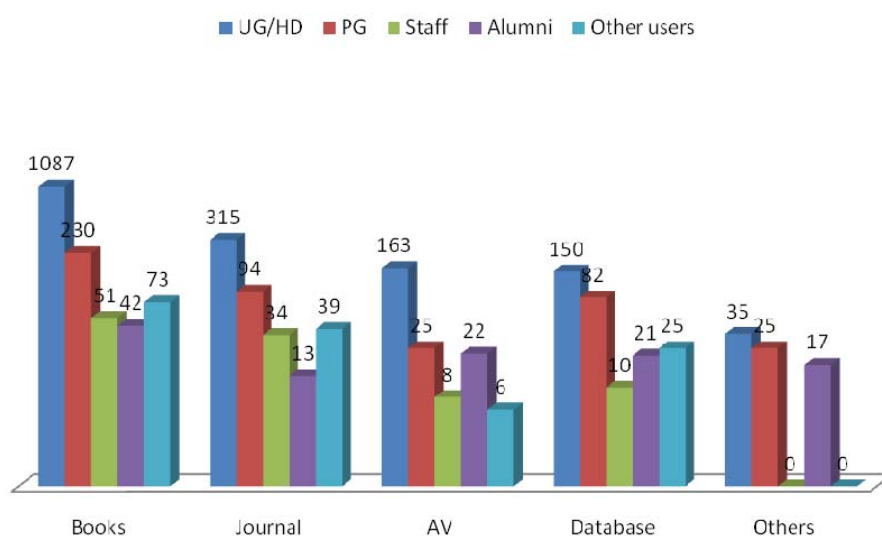
	Available titles	Required titles	Percentage of available titles
Journal	33	39	84.6%
Book	58	73	79.5%
Database	18	25	72.0%
AV	1	6	16.7%
Other	0	0	-
<b>Total</b>	<b>110</b>	<b>143</b>	<b>63.2%</b>



## Part C: Overall comparison

### 1. Distribution of required resources by different types of user

	Books	Journal	AV	Database	Others	Total
UG/HD	1087	315	163	150	35	1750
PG	230	94	25	82	25	456
Staff	51	34	8	10	0	103
Alumni	42	13	22	21	17	115
Other users	73	39	6	25	0	143
<b>Total</b>	<b>1483</b>	<b>495</b>	<b>224</b>	<b>288</b>	<b>77</b>	<b>2567</b>



### 2. Overall percentage of available titles by types of resources & user type

	Books	Journal	AV	Database	Others	Overall % of available titles by user type
UG/HD	91.0%	82.9%	89.0%	83.3%	97.1%	<b>88.7%</b>
PG	91.3%	90.4%	72.0%	82.9%	96.0%	<b>86.5%</b>
Staff	84.3%	88.2%	87.5%	100.0%	-	<b>90.0%</b>
Alumni	90.5%	100.0%	<b>31.8%</b>	100.0%	70.6%	<b>78.6%</b>
Other users	79.5%	84.6%	<b>16.7%</b>	72.0%	-	<b>63.2%</b>
<b>Overall % of available titles by resources type</b>	<b>87.3%</b>	<b>89.2%</b>	<b>59.4%</b>	<b>87.6%</b>	<b>87.9%</b>	

## **Part D: Other comments**

### **1.1 Books / Reserve Collections**

The book edition are too old

she would like to hold a book at home, but unsuccessful

better to have more copy for textbooks; reserve book is not enough

reserve collection is good

Not enough books; reservation is needed for textbooks

each textbook should have at least one copy at Reserve coll.

Can't find the latest version of the books.

the needed books are almost loaned out

item can be found via HKALL

books are also checked out; one copy is not enough

### **1.1 Audio-visual Collection**

Movies aren't up-to-date

open shelves for AV materials

To facilitate the search of movie, could the library set up links/pages for different types of film? e.g. romance, wars, drama...

AV materials to be classified into different categories

Movies aren't up-to-date

lack of horror movies

### **1.2 Journals**

no fulltext

fulltext articles are not available. With abstracts only

### **1.3 Databases**

cannot access to BSI

articles of National Fire codes online could be viewed at most 3 times by the same IP address  
([http://www.lib.polyu.edu.hk/cgi-bin/pwd\\_fire.pl](http://www.lib.polyu.edu.hk/cgi-bin/pwd_fire.pl))

### **1.4 Others**

Looking for information on pseudo model of Hong Kong

The user is looking for newspapers, hardcopies are not enough; why there is more Chinese newspapers than the English ones, there should have Singapore newspapers and the latest one could be found on web only.

Two standard licence usage are not enough